



FAQ on Online Game Subscription

Note: The recommended browsers to use for our online games are Chrome and Safari.

Do the online games work on an iPad?

Yes.

Can the Access Key be added to my subscription at any time?

Yes. The one-time fee to unlock the Access Key(s) to a level of games can be added to your subscription at any time. After you have completed the check-out process, you will have **immediate access** to those games by clicking on the "Online Games" tab at the top bar of our website.

Will there be additional fees for games as they are developed?

No. Once a new game is developed for a level, it will **automatically** be pushed out to customers who have unlocked the Access Key for that level.

Do I need to pay the \$25 Access Key fee each year?

No. The Access Key fee to access an entire level of games is only paid once. The subscription is paid annually.

Is an internet connection needed to play the online games?

Yes. All our online games need an internet connection to be played. They can be played with in-person students as well as with online students.

Is the online game subscription for one user?

Yes. Each online game subscription is only for one user. Your username and password are confidential and should not be shared.

We have several tutors who work for our company. Do you offer a site license?

Yes. We offer a site license for tutoring centers and schools. For more information, [click here.](#)